



# ASSOCIATES IN PERIODONTICS

PERIODONTICS, PLACEMENT OF DENTAL IMPLANTS AND FABRICATION OF ORAL APPLIANCES TO TREAT SNORING AND SLEEP APNEA.

1775 WILLISTON ROAD, SUITE 250, SOUTH BURLINGTON, VT 05403, 802.863.5447  
248 SOUTH MAIN STREET, BARRE, VT 05641, 802.476.0995  
WWW.VERMONTPERIO.COM

## DOCTOR'S NOTES

### WAITING FOR "GODOUGH"

By Brian D. Shuman, DMD



BRIAN D. SHUMAN, DMD

Whether designing a new healthcare system for Vermont, or building a new dental facility, working without a budget can be a waste of time and effort. In my case, the insurance company has played its cards quite well. They have impressively postponed, stalled and thrown roadblocks in my path to assure that I cannot develop a budget to re-build.

It has now been more than a year since the office burned down; yet I am still waiting for the insurance company to tell me how much will be reimbursed. The case has finally moved to the hands of an impartial judge who, I hope, will make a decision soon. With the Vermont winter season soon upon us, plans to rebuild in 2012 are highly unlikely.

In summary, much like Beckett's play, "Waiting for Godot," there just isn't much happening and the plot is repetitive and disappointing. The good news is my staff and I love our beautiful current office at 1775 Williston Road, and we have learned to find some peace and joy in "Waiting for Godough."

Thanks for your continued patience and support.

Brian Shuman, DMD



"Your reputation is based on the choices people think you make. But, your character is based on making the right choices, at the right time for the right reasons, regardless of the personal consequences."

—Brian Shuman, DMD

## "I WAS SO IMPRESSED FROM THE MOMENT I ENTERED THE BEAUTIFUL FACILITY.

They have a large, welcoming waiting room with complimentary water and Keurig coffee. I was greeted warmly and was seen within minutes of arrival. The staff were so professional and attentive. Dr. Shuman is clearly committed to excellence. He sat and discussed everything with me and never made me feel like "time is money." His kind demeanor allows patients to feel comfortable asking any questions, without being embarrassed. This community is lucky to have such an outstanding practice to keep our mouths happy and healthy!"

Catherine S., Sept. 2, 2012



## STAFF SPOTLIGHT

This month's Staff Spotlight shines on Marketa "Keta" Stephens

Marketa "Keta" Stephens has been with AIP for 14 years. She has been a Surgical Dental Assistant since 1998, and the Patient Implant Treatment Coordinator for the office since 2000. Keta's duties also include ordering clinical and surgical supplies.

Keta enjoys the friendly and social environment of AIP and says the best part of the job is the patients, many of whom have been coming into the office for years. She said she looks forward to the return of familiar faces, whether it's a patient coming in for a follow up from surgery, or a regularly scheduled appointment for a cleaning. The patients work hard to practice the techniques they have learned at home and seem happy with the AIP team. Keta says it's the smiles when they leave the office that make her day.

When asked about what makes AIP special, she said it's the happy and cheerful nature of the office. Keta wants the patients to know how much the entire staff enjoys seeing them each visit. Her goal is for everyone who comes in for care to leave with a smile.



## WE ARE PLEASED TO LET YOU KNOW THAT...

Dr. Paul A. Levi, Jr. has been elected as a Director of the American Board of Periodontology. Dr. Levi continues to practice at Associates in Periodontics in our South Burlington office, along with his teaching Periodontology at Harvard School of Dental Medicine, Tufts School of Dental Medicine, and in Spain, at the Universidad Internacional de Catalunya.

If you too are happy with your care at our office then please let your Dentist know. We are also honored to see your friends and family members should you feel they would enjoy our office.

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